



Privacy Policy

Introduction

We at Marble Design Factory Company (Marble Design) are committed to protecting your privacy and ensuring the security of your personal information that you provide to us when you use our services and products in accordance with the Personal Data Protection Law in the Kingdom of Saudi Arabia and the standards and controls of the Data and Artificial Intelligence Authority (SDAIA).

Data Collection

We collect the personal data that you provide to us when you use our online services, visit our stores, or communicate with us through various channels. This data may include, but is not limited to, your name, contact information, payment details, purchase history, and browsing behavior.

Purpose of data processing:

- Contact information: name, address, phone number, email.
- Transaction information: order details, payment information, purchase history.
- Browsing information: data related to how you use our website.
- Order processing: to fulfill orders and provide the services you requested.
- Improving our services: to improve the quality of our services and products based on your feedback and experience.
- Communicating with you: to send updates, special offers, or important information related to our services.
- Performance analysis: to understand how our site is used and to improve user experience.
- Comply with legal obligations and enforce our terms and conditions.



Consent

We obtain your consent before processing any personal data for purposes required by the Personal Data Protection Act. You have the right to withdraw your consent at any time.

Sharing information

We may share your personal information in the following circumstances:

- With service providers: with trusted partners who help us provide our services, such as shipping companies or payment service providers.
- To respond to legal requirements: if we are required to do so by law or to protect our legal rights.
- With third parties for commercial purposes: if our company merges with another company or in the event of a sale of company assets.

Data Protection

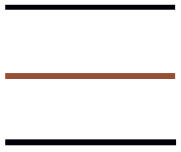
We use appropriate security measures to protect personal data from unauthorized access, including the use of encryption techniques and physical security measures.

Your Rights

You have rights in relation to your personal data, including:

- The right to access and obtain a copy of your data.
- The right to request correction of inaccurate data.
- The right to request deletion of your data in certain circumstances.
- The right to object to the processing of your data.

To exercise any of these rights, please contact us at IT@md.sa



Privacy Policy Updates

We may update this statement from time to time to reflect changes in our practices or legal requirements. We will notify you of any significant changes and obtain your consent where required.

To contact us:

If you have any questions or inquiries about our privacy policy, please contact us via:

Email: IT@md.sa

Marble Design Headquarters Address:

Al-Rahmaniyah District, Al-Takhassusi Street

P.O. Box 6901, Riyadh 11564

Kingdom of Saudi Arabia

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